



I'm Giulia Venanzangeli and I work for [Villa Maraini Foundation](#), an organization based in Rome.

I just finished my internship in [De Regenboog Groep](#) in AMOC, a shelter at the walk-in centre for vulnerable people. In AMOC I worked with a great team of social workers, students, volunteers. AMOC opens for claims at 10.00 till 17.00 every day from Monday to Friday (on Saturday and Sunday the only service opened is the using room).

People start coming in, passing through the office where everyone is registered. Here people ask for what they need: shower, change of clothes, have a chat with social workers, lunch, sleep.

I usually worked in the kitchen in preparing coffee and lunch and I spent time with claims, talking to them. Sometimes I worked downstairs where there are showers and laundry, because the claims can take clean clothes and leave theirs, available to others in the following days. AMOC is only for people who come from European Union, Dutch are excluded. I also worked with a social worker, to translate for Italian people who don't speak English. It was interesting for me to learn Nederland laws about permits to stay or to work and about healthcare.



I also spent time working in the using room, and the coordinator explained me a lot of thing about using room, goals and rules. To enter in this room the claims sing a contract with AMOC, where the basic rules are highlighted. In this room they can use every kind of drugs in a clean and protected environment.

The great advantage of this place is that is free. The government provides support for all the activities listed above, an advantage for those who need help but have no money. Every day, at end of the working day, the whole staff meets to share the salient events of the day. In AMOC there is a great passage of information between various departments (intake, using room, drop-in etc). Once a week volunteers, students and trainees meets the coordinator to have an exchange and an update about the weekly work.



I really enjoyed the equality with which all staff were treated. A very young staff full of energy and patience, needed to face the difficulties of each day. Wonderful and unmatched experience.

Giulia Venanzangeli

See more about:

[DE REGENBOOG GROEP](#)
[FONDAZIONE VILLA MARAINI](#)